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Integrated Policy: Quality, Environment and Safety.

Adriafer S.r.l. is a company constituted by the Port Network Authority of the Eastern Adriatic Sea and 100% owned by it and performs, as Sole Manager of Shunting Activities of the Port of Trieste (Autorità di Sistema Portuale del Mare Adriatico Orientale) and connected logistics, railway shunting. It also performs, on behalf of the Railway Companies, the shunting of arriving and departing trains in the service localities managed by RFI and in the connected junctions. Adriafer also performs railway traction on lines of its railway safety management system thanks to the Safety Certificate issued by the European Union Agency For Railways.

Adriafer's commitment is to guarantee a service that conforms to customer requests, planned and extraordinary according to the capacity of the railway infrastructure, respecting the operating rules in force and in a non-discriminatory manner in order to make its contribution to the development of the activities of the Trieste Port area.

Maintaining this commitment requires an organisational and managerial capacity to respond effectively to customer requests and anticipate their needs; this organizational capacity is achieved by governing the service delivery process through a system of rules and procedures, monitoring and verification and improvement actions. To this end, Adriafer has developed and applies a management system for its processes that complies with the requirements of UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018, and with the requirements defined by the Port Network Authority of the Eastern Adriatic Sea.

The management of Adriafer for the achievement of its objectives intends:

- Commitment to the fulfilment of customer requirements, the reference standard and applicable mandatory aspects;
- Commitment to the protection of the environment and the healthiness of the territory;

Iscritta al Registro delle Imprese Venezia Giulia al n./codice fiscale/partita IVA 01033440320

Capitale sociale euro 2.100.000,00 i.v.

Società soggetta alla direzione e al coordinamento di Autorità di Sistema Portuale del Mare Adriatico Orientale

Ai sensi dell'art. 13 del D.lgs. 196/2003 e Regolamento UE 679/2016 GDPR, Vi informiamo che i Vostri dati, acquisiti e/o acquisibili nel corso del rapporto giuridico tra noi intercorrente, sono o potranno essere oggetto di trattamento da parte della ns. Società per fini d'adempimento contrattuale, amministrativo-contabili e di comunicazione commerciale relative ai soli prodotti e servizi da noi proposti e, più in generale, nel rispetto della normativa sopra citata e degli obblighi di sicurezza e riservatezza previsti. Informativa completa è disponibile presso il sito: www.adriafer.com.



- Strive to reduce OSH risks by improving machinery and facilities and by appropriate work organisation;
- Strengthen and optimise its Integrated Management System;
- Plan and implement services that meet the needs of client companies and stakeholders, compatibly with available resources;
- Meet the customer's needs, identifying the most appropriate and mutually beneficial solutions through the improvement of the company's capacity;
- Collect and process information on customer satisfaction, in order to measure the effectiveness of one's own organisational system and identify weaknesses and critical points;
- Define, implement, and monitor corporate objectives;
- Communicate with customers and stakeholders in order to understand their needs;

- Disseminate the principles of the integrated management system to employees and suppliers;
- Keeping abreast of mandatory and technical OSH and environmental regulations and periodically verifying its compliance position;
- Comply with the regulations issued by the ANSFISA/ERA and adapt promptly to their amendments;
- Involve, motivate and develop the professionalism of all the people working for Adriafer, through continuous education, training and their participation in the planned activities;
- Involve workers and their representatives in occupational health and safety issues related to the activity, and make them participate in identifying proposals and actions for improvement;
- Selecting and monitoring suppliers to ensure service quality, and supporting suppliers to improve their performance;
- Committing to the continuous improvement of its organisational capabilities as well as to the reactivity of the organisation to adapt to developments in the sector;
- Improving efficiency in the management of its processes in order to make the best use of company resources.

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Capitale sociale euro 1.800.000,00 i.v.

Società soggetta alla direzione e al coordinamento di AdSP MAO al 100%

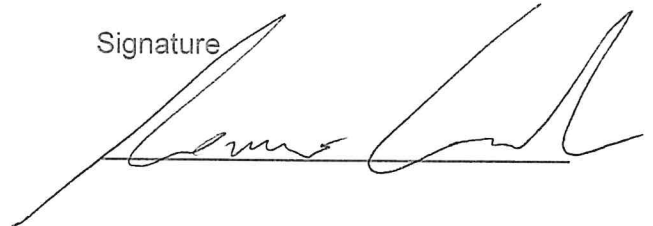
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The implementation of this Integrated Policy is a duty and a daily challenge for all Adriafer personnel.

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Signature



General Director
Dott. Maurizio Cociancich

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